

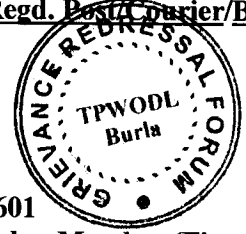
By Regd. Post/Courier/By hand

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



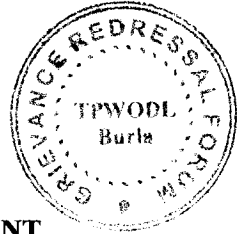
Ref: GRF/Burla/Div/SEED/ (Final Order)/ 1752CY

Date: 31/05/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/373/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sanjay Agrawal At- Flat-4C,5 th Floor,Balaji Midtown, Po-Bhudaraja, Dist- Sambalpur.		4161-3312-0160	9038401308
3	Respondent/s	SDO(Electrical),Bhutapada, TPWODL			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	09.05.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	09.05.2024			
9	Date of Order	31/05/24			
10	Order in favour of	Complainant	√	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

of Camp: Division Office, SEED, TPWODL, Sambalpur.



appeared

for the Complainant- Sanjay Agrawal

Represented by Neha Agrawal

For the Respondent - SDO(Elect.), Bhutapada, TPWODL, Sambalpur.

GRF Case No- BRL/373/2024

(1) Sanjay Agrawal
At- Flat-4C,5th Floor,Balaji Midtown,
Po-Bhudaraja,
Dist- Sambalpur
Consumer No.- 4161-3312-0160

COMPLAINANT

VRS

(1) SDO(Elect.), Bhutapada, TPWODL, Sambalpur

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application has already been emailed to the opposite party to resolved the grievance at their with the direction to reconnect the power supply after receiving Rs.10000.00 from the complainant along with RC fees as applicable and opposite party will submit the compliance to this Forum within one month and the complainant is supposed to clear the dues after resolved the grievance by opposite party.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum

TPWODL, Burla - 768017

Copy to: - (1) Sanjay Agrawal, At/Po-Flat-4C,5th Floor,Balaji Midtown,Dist- Sambalpur.

(A.P. Sahu)

Member (Finance)
Member

Grievance Redressal Forum

TPWODL, Burla - 768017

(A.K.Satpathy)

President
President

Grievance Redressal Forum

TPWODL, Burla - 768017

- (2) Sub-Divisional Officer (Elect.), Bhutapada, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer.
- (3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
- (4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".